**12 June 2025**

**Press Release**

The University of Manchester hosts the 4th DELIVER AGM - Highlights European Collaboration to Improve Quality in Oral Healthcare

The Fourth Annual General Meeting of the DELIVER project (DELiberative ImproVEment of oRal care quality) took place on 11–12 June 2025 at the University of Manchester, uniting partners from across Europe to review progress and coordinate the next phase of work to improve quality in oral healthcare systems.

**Work Package Reporting and Contributions to Periodic Report 2**

A core focus of the meeting was the coordinated reporting from each work package (WP) toward the project’s second formal submission to the European Commission: Periodic Report 2 (PR2). Sessions included:

* WP1: Coordination and Management  
  Led by Radboudumc, WP1 oversees project governance, risk management, ethics, communication, and EU reporting. Its work was embedded throughout the General Assembly meetings.
* WP2: Quality Intelligence & Monitoring  
  Presented development of a quality framework, a monitoring dashboard (Task 2.6), and multi-level analyses across practice, community, and policy environments.
* WP3: PROMs/PREMs and Patient-Centred Measurement  
  Shared tools and protocols for capturing patient-reported outcomes and experiences in routine dental care, with plans for implementation and training.
* WP4: Community-Based Interventions  
  Highlighted deliberative engagement processes with citizens in the Netherlands and Denmark, with a focus on inclusion and equity for underserved groups.
* WP5: Quality-Oriented Commissioning  
  Introduced commissioning models that link financial mechanisms and professional development to outcomes in quality improvement.
* WP6: Digital Tools and Infrastructure  
  Demonstrated ongoing integration of dashboards and digital enablers to visualise and act on care quality data in real time.
* WP7: Governance and Regulation  
  Presented Deliverable D1.6 (Updated Data Management Plan) and insights from a regulatory mapping of licensing, insurance, and commissioning frameworks across partner countries.
* WP8: Dissemination and Stakeholder Engagement  
  Reviewed the Updated Dissemination and Engagement Plan (Deliverable D8.4) and outlined strategies for stakeholder outreach and public visibility.

**Keynote Sessions**

The AGM featured also two keynote contributions:

* Professor Janet Clarkson (University of Dundee), a leading voice in evidence-based oral healthcare, addressed the role of clinical guidelines and research synthesis in driving systemic improvement and patient safety.
* Valter R. Fonseca and Maria Stridborg from the World Health Organization delivered a keynote, focusing on the implementation of the WHO Oral Health Action Plan 2023–2030. remarks reinforced the global imperative to integrate oral health into universal health coverage and highlighted the role of data, regulation, and inclusive policymaking in scaling quality care.

**Dr Paula Vassallo**

**Disseminations Lead, Deliver Project**

**Additional Information: About Deliver Project**

Funded by the European Union’s Horizon Europe programme (Grant Agreement No. 101057077), DELIVER brings together academic institutions, healthcare organisations, ministries of health, and non-profits to co-create practical tools that strengthen the safety, accessibility, and person-centred quality of oral care.

🔗<https://deliverproject.eu/content-page/home>  
🔗 <https://cordis.europa.eu/project/id/101057077>